

## Treasure Lake Activities

Inside this issue:	
Temp. Storage	2
Winterization	2
Sales/Front Desk	2
Storage/Sales Lot	2
Rock 'n' Roll Café	3
Security Update	3
Spotlight -Employees	4

#### <u>Special points of</u>

#### <u>ínterest:</u>

- Security Update
- Spotlight on Employees—Sales/ Front Desk/ Reservations
- Housekeeping
  Update
- Storage Info
- Sales
- Front Desk & Reservations
- Winterization
- Veteran's Wall
- Volunteers

"As always, Labor Day was a huge success, enjoyed by all! We had a full house, including many new Owners and their families. There was lots of entertainment with name performers, food, and special events. One highlight was the Fall Fiddlers' Convention, whose members entertained for three days. Be sure not to miss this event in the Spring!

"Our Board of Directors will be meeting September 25th at 9:00 A.M. to cover the minutes of the last meeting, and discuss old and new issues. That night, from 7:00-9:00 P.M., **Cody Dooley** will entertain with his special brand of classic country music, and impressions of some of the stars. "Ozark Country Band" will be here 7:00-9:00 P.M. September 26th. On the 27th there will be a gospel concert by "The Barnettes." The 28th, 6:00 P.M., will see "The Texans" bringing us music and comedy, which you will love.

"October continues the fun with a new gentleman, who joins us on October 2nd: **Jerry Roberts**, performing many country songs in the Clubhouse, for your listening and dancing enjoyment. The 3rd, 7:00-9:00 P.M., "Heartland Band" will be on stage. The 4th, 7:00-9:00 P.M., hear "Ozarks Gospel Jubilee," featuring **Brian Pendergrass**. On October 10th, 7:00 P.M., "Clueless Band" steps up to the plate with one of the best harmonica players in the country . "Barry Wynn/Young Band" performs 7:00-9:00, Saturday night. Enjoy **John Crompton** on the 16th, 7:00 P.M.

"The Abundance Quartet" is back by popular demand on the 18th. This is a must see! They rock the house with faith and gospel music. The 23rd, in a special performance, funny man, **Terry Wayne Sanders** performs his many characters in the Clubhouse. **Brian**  **Pendergrass** with the "Heartland Country Band" will present his last performance for dancing and listening on October 24th, 7:00 P.M. The award-winning gospel group/duo, "Heart to Heart," will present a great variety show at 6:00 P.M. on Sunday night. "The Texans" final show is the 26th, at 6:00 P.M., and then get ready for the Halloween fun!

"Our Board of Directors meets on the 30th at 9:00 A.M. "The Cactus Willis Band" will perform at 1:00 P.M. "The Hainings," with their Front Porch music will be here at 3:00 P.M., followed by **Terry Wayne Sanders** with his great show on the 30th, adding his own touch of fun to **Board of Directors' Annual Hamburger Dinner**, beginning at 4:30 P.M. at the Lodge. **Cody Dooley** will finish the evening at 7:00 in the Clubhouse.

"Our **Annual Meeting** will be held at 9:00 A.M., October 31st, at the White House Theatre (directions will be available at the Front Desk). You will get the latest information on our Park, enjoy some great entertainment, and get a chance to win some terrific prizes.

"The famous **Willie Nash** of "Platters" fame, will perform his last 2015 concert at 3:00 P.M on the 31st. "The Light Horse Band" from OK will be here 7:00-9:00 P.M. the 31st. Don't forget the **Halloween Haunted Trail**, and all the games and contests for everyone's Halloween fun !" **Becky Phillips**, Activities Director-417-331- 2822.

#### Veteran's Wall

"Have you started your Christmas shopping yet? We have started taking names for our fifth Veteran's Wall. What a wonderful way to honor that veteran in your family or circle of friends! Call or mail your information and contact numbers (also, branch of service/rank/ years) to Earlene Stiles: 800-455-2961x 254."

#### Services and Temporary Storage

#### <u>Winterization</u>

Treasure Lake is now offering winterization for your vehicles. This will include draining your hot water tank and all other lines, filling the lines with antifreeze. If you have a washing machine, we will drain it and the pump. We will need a key to handle the washing machine and pump. The cost will be \$80.00 per unit. For additional information, contact Sheri at 417–334-1040 x259 or Sheri@ tlrsort.com.

Temporary Storage



Thomas Jefferson

Temporary Storage is for thirty days or less. If you do leave your unit more than thirty days, there is a penalty of \$5.00, daily, plus the regular nightly fee. Front Desk can set you up with temporary storage the day before or the same day you want to put it in there. Space is available on a first-come-first serve basis."

#### (Front Desk/Reservations/Sales—cont.)

membership number, the dates you are wanting to reserve, and your credit card number available.

"The memberships are still \$500.00, plus the \$31.00 recording fee, and the pro-rated dues. For the month of September, the total fee is \$666.00."

## Housekeeping

"We would love to thank you all for a great summer! What a year it has been for us in Housekeeping. The staff and I want to thank you for keeping us busy. We are doing our best to keep your units, bathhouses, and buildings clean and ready for your use. "Fall and winter are almost here, and we are 'gearing up' to take care of the additional duties that these seasons require. We hope to see you here enjoying the cooler weather.

"For your convenience, we have irons and ironing

## Front Desk and Reservations / Sales — Teresa Hughes

"I would like to thank the Front Desk staff, which includes Reservations, for doing a fantastic job this year! The Fourth of July was one of the busiest ones we have had, and the Front Desk did a great job. We have been working with two fewer employees this year. There have been times, when we have had the Lobby so full, we could not see the doors. However, everyone has been very patient and understanding for the most part, and we would like to thank the Owners and guests for that!

"Treasure Lake will pay a \$50.00 referral fee to one Owner per membership that is purchased from the Park. The 'Membership Referral Fee Form' must be filled-out, prior to the prospective buyer, purchasing the membership. The form is on the Treasure Lake website and you can print the form and mail it, fax it or bring it to the Sales Office. You may also call the Sales Office and get the form.

"When calling in for reservations, please have your (Continued above, middle column)

#### Breakfast Volunteers

"I would like to take this opportunity to thank each and everyone of you for volunteering. Without your help, it would be impossible to give good service to our Treasure Lake friends.

"When volunteering, I encourage you to help with the clean-up: washing down tables, dishes, and helping to get everything tidy.

"After breakfast, all volunteers are welcome to enjoy the remaining food here in the Lodge.

"Any problems, please let me know. Thanks, again for your continued support!"

Reba Lewis, Breakfast Manager

boards, hair dryers, and an array of various items for you to borrow, as needed, during your stay at our beautiful Park.

"We're excited to tell you about the new additions to the Park, ready for your use: two Pioneer bumper-pulls, which will sleep six, comfortably. The rate is \$45.00/night for Owners, and \$60.00/night for guests. Thank you, and God Bless" *Wilma* and the H.K. Staff! 417-263-1107.

#### Permanent Storage

If you obtain a new RV and it doesn't fit your current site, moving to another site is not automatic. You will have to go back on the waiting list (200+ at present), and wait for any opening.



#### **Security Update:**

"Hello from Security! I would like to thank everyone for helping the Security Officers, the Greeters at the Guard Shack, and me through this season. We had a great 4th of July—fireworks and all—with very few problems. The weather was great and everyone had a terrific time! However, there are a few things about which I would like to remind all our Owners:

1. Quiet hours are from 2100 hours to 0700 hours. I know there are Owners, who would like to leave early, and this is no problem. Just go to the Welcome Center, tell them you are leaving early, you would like to check out, and go to overflow for the night. You can get your \$5.00 refund, or donate the \$5.00 to the fireworks fund; 2. The Park has two new RV trailers, which Owners can rent. However, these are rentals, so that means you have to check-out by 11:00 A.M.; 3. Late check-ins can be done at the Guard Shack after the Welcome Center closes. If you check in after 0900 P.M., this is during quiet hours, so you will be instructed to go to overflow for the night. *Note: Please watch our for the water faucet and electric box, when backing into the site;* 4. Check-out can be done at the Guard Shack from 0700 A.M. to 1330 P.M., or until those special funds are exhausted; 5. We have a lot more children on the Park with bicycles, so please slow down, and observe the speed limits.

"We would like all our Owners to come to the Park and have a great time. We have cut down on writing tickets and issuing reminder slips. However, there are a few serious offenses, for which we have to issue tickets and fines: \$125.00 fine for pets in a non-pet rental unit; and, \$125.00 fine for smoking in a non-smoking unit.

"My officers and I will be happy to answer any questions you might have." Tom Smith, Security Director. 417-331-6101.

### Rock 'n' Roll Café

"We have had a great season this year, and we are starting to wind down the 2015 season. I would like to thank all of our customers for their continued support. Let me apologize for the inconvenience of having to close two days per week, but due to the loss of staff, we are unable to keep going every day with two shifts. There are 11/2 months left, so be sure and come by and enjoy good food and ice cream. We always look forward to our regulars coming by and visiting. It's important to us

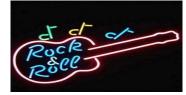
that the Café is a fun place for you to spend time with your friends, and enjoy good food, without breaking the bank.

"I would also like to thank the people, who have brought in memorabilia to hang on the walls. This is your café; and I want it to be your place to come with friends and family.

"We were fortunate to, once again, have had a great staff of workers, who enjoyed serving you all, and who looked forward to visiting with you. We hope you have enjoyed your time with us, and we are looking forward to another great staff next season, too.

"Rock 'n' Roll will be closing November 1, and will probably be reopening the weekend before Easter. A Veteran's Dinner is still scheduled, even though the Café is closed. Please watch for the announcement of the ticket sales; and join us for a memorable evening with entertainment and good food, as we celebrate all our veterans and their families." *Barb McConnell, Rock 'n' Roll Mgr., 816-803-6733.* 

Below: All the great people from Activities: Rock 'n' Roll, Game Room, and all the other fun people after a day on the Lake.



"Two things are infinite: the universe, and human stupidity. And, I am not sure about the universe."

Albert Einstein



# TREASURE LAKE RESORT-

1 Treasure Lake Drive Branson, Missouri 65616 www.tlresort.com

Phone: 417-334-1040 Fax: 417-334-5136 Newsletter email: carol@tlresort.com



# "WHERE VACATIONS LAST A LIFETIME"

For your convenience, a list of numbers and extensions:

Lenny Ammerman, General Manager, x 259 Carol Marsh, Administrative Director/Editor, x 257 Woody Melcher, Park Operations Director , 417-263-1007 Becky Phillips, Activities Director , 417-331-2822 Teresa Hughes, Sales Director/Six-Month Storage, x 253 Tom Smith, Security Director, 4 17-331-6101 Wilma Fuller, Housekeeping Director, 417-263-1107 Sheri French, Administrative Assistant/Permanent Storage, x 259 Earlene Stiles, Administration/Collections, x 254



## Spotlight on our Employees!

Beginning with this issue, and continuing In 2016, each issue of your Newsletter will feature one of the departments on the Park.

These are the terrific people, whom you meet when you come to the Welcome Center. All of this team have been at Treasure Lake for over three years; and, are willing and able to answer any questions you may have about Sales, Reservations, Towing, or Storage. Come in and say, "Hi!" *Front row (L-R): Diane Skiles, Tammy Stouffer, Michael Hayden; Back row (L-R): Teresa Hughes, Mary Halsted.* 

#### WELCOME CENTER HOURS

Beginning September 21, our hours are as follows: Mon./Tues./Wed./Thurs. 8-5

Fri.8-6; Sat. 8-6; Sun.8-4.

#### Treasure Lake "Feathery" Greeters

Recently, we suffered a loss on our Park, which was personal to many of our employees, work campers, and Owners. One of our two ducks, who regularly spent his days on our front lake, greeting everyone to Treasure Lake, was hit by a vehicle leaving the Park. Fortunately, our Peking duck, AFLAC, was not injured, but his companion was killed.

Please watch your speed in all the areas of the Park. Our wildlife: deer, turkeys, and ducks, cross the roads regularly, as do our Owners, guests, and their children. Our Owners and guests know to watch for the traffic, <u>our children and wildlife</u> <u>do not. Please slow down!</u>

Live your life, and forget your age!