



Treasure Lake Activities

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Special points of interest:

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"There were about sixty in attendance for our Christmas Party at Treasure Lake with the Activities Department furnishing the meat, dressing, gravy, potatoes, rolls, drinks and more. We served dinner on round tables with candlelight. Our entertainment was fabulous with a special "Heart to Heart" Christmas show, including several special guests. The concert was terrific with lots of sing-a-long Christmas songs, and a spectacular dramatic presentation, which depicted the birth of Jesus Christ.

"Our New Year's Eve party was held on the 31st from 9:30-12:00 with dancing, hats, horns, food, games, prizes, a toast at midnight, and so much more. Start making your plans now for New Year's Eve 2016. Bring 2017 in in fashion! Cabins with special half-price rates were available on a first-come, first-serve basis.

"The Activities Department will be very busy this winter, getting your entertainment booked for the upcoming season. Check our website from time to time to find updates, and scheduled events.

"There are several RV shows Teresa Hughes, Sales Director and I will be attending in January and February (Kansas City-January 14-17; Little Rock- February 12-14; Johnson County/Overland Park, KS-February 26-28.). If you plan to attend any of the RV shows, try to look us up at our booth. We love to see everyone!

"The annual South Texas get together will be on February 3, Victoria Palms Resort, Donna, Texas, 11:30-3:30. Treasure Lake will be sending gifts for the event. More details may be found elsewhere in this Newsletter.

"FYI: Our Game Room, in the basement of

the Clubhouse, is getting a face lift. We are enlarging it, and have moved the Country Store and the RV Store into that area. Ice, snow cones, and lots of other items will be sold there this coming year. Also, be sure to check out the Rock 'n Roll Café, when you return for the season-it's new and improved, and the food is even better!

"Thanks for making 2015 such a memorable year for all of us. We can't wait for the 2016 season!" **Becky Phillips**, Activities Director, 417-331- 2822.

Veteran's Wall Update

"We have started taking names for our fifth Veteran's Wall. Make 2016 the year to honor that veteran in your family or circle of friends! Call or mail your information and contact numbers (also, branch of service/rank/years) to Earlene Stiles: 800-455-2961x 254."

Treasure Lake RV Resort Owners'

South Texas Reunion Event

February 3, 2016

Victoria Palms Resort, Donna, Texas

11:30 A.M.-3:30 P.M.

The event includes dinner at noon, door prizes, a 50/50 drawing, and entertainment.

Tickets are \$15.00 per person. Reservations and payment need to be received by the 25th (Monday). Doors open at 11:30.

Points of Contact:

Ben & Georgetta Kreamalmeyer-625 Bentsen Palm Road, Lot 130, Mission, TX 78572, 314-540-2497 –OR– **Leonard & Deb Fulk**-% Alamo Rec-Veh Park, Lot 22A, Alamo, TX 78516, 816-590-2350.

Services and Temporary Storage

Winterization

Treasure Lake is now offering winterization for your vehicles. This will include draining your hot water tank and all other lines, filling the lines with antifreeze. If you have a washing machine, we will drain it and the pump. We will need a key to handle the washing machine and pump. The cost will be \$80.00 per unit. For additional information, contact Sheri at 417-334-1040 x259 or Sheri@tlrsort.com.

Storage

"Storage invoices were mailed December 15, 2015. These are due February 1, 2016. Contact Sheri French for information: 417

-334-1040 x259.

Reminder: Please back in travel trailers and 5th wheels, and be sure to have 3" numbers on the RV's."

(Front Desk/Reservations/Sales—cont.)

"Please remember, we have only eight rental units that are pet friendly: 1— one bedroom; 1— two bedroom; 6— motel units. There are no pet units in Phase II. If you do have a pet in any unit that is not designated as a pet unit, the fine is \$125.00. (FYI: Many people are allergic to pet dander, so if there has been a pet in a non-pet unit, we have to take it off-line, set up an ozone machine, wipe down all the walls with chemicals, wash curtains, bedspreads,

etc., and shampoo any rugs. In addition, this requires many hours of labor time for the Housekeeping Department.)

"We're set for another great year. Come join in the fun!"

Security Update (continued from Page 3):

"The check out service for RV's at the Guard Shack has been shut down for the winter months. It will open again around April 1, 7:00 A.M. to 1:00 P.M.

"My officers and I will be happy to answer any questions. Have a safe winter." *Tom Smith*, Security Director, 417-263-1006.

"The privilege of a lifetime is to become who you truly are."
C.G. Jung

Housekeeping

"Thank you for a busy and productive year! You have been keeping us on our toes; and we are doing the best we can to keep the buildings, bathhouses, and rental units up to par for you. We are excited to say that we are getting more rentals, and a sec-

ond bathhouse in Phase II remodeled. We have purchased several new bedspreads already, and we have new linens coming soon. Please be kind to our towels and linens, for they are quite costly.

"Our deep cleaning is about

to begin, so please excuse our mess, while we're in the process.

Thank you, and God Bless" *Wil-*

ma and the **H.K. Staff: Days:**

Wilma Fuller, H.K. Director, Patty Griffith-Assistant Director, Shelley Edmonds, Stacey Price, Ian Monroe (Laundry), Gloria Harbaugh (Laundry), Suzan Wallis.

Night Janitors: John Taylor, Les Parish, Phillip Butler. *Lost items?* Call: 417-263-1107.

Front Desk and Reservations/Sales—Teresa Hughes

"Thank you, everyone for making Treasure Lake a great place to work. Thanks, too, for making 2015 a successful year for our Park.

"Shhhh . . . Don't tell everyone, but the referral fee has gone up to \$100.00. You will receive that amount, if you have filled-out a referral form for your friends and family, and if they purchase their membership from the Park.

"Becky and I will be going to Kansas City, Missouri, Overland Park, Kansas, Little Rock, Arkansas, and Springfield, Missouri again this year for the RV shows. Come out see us, and see what's new on the market.

"When calling in for reservations, please listen very closely to Mary or Tammy, when they repeat your reservation back to you to ensure that they have the correct information: date, type of cabin and any special request. (Continued above, middle column)

Permanent Storage

If you obtain a new RV and it doesn't fit your current site, moving to another site is not automatic. You will have to go back on the waiting list (200+ at present), and wait for any



Security Update:

“For all of you, who had the pleasure of spending time at the Park this season, I want to take this opportunity to thank each of you for the help you give this department keeping your Park a safe and fun place to visit.

“Storage will be closed on January 1, 2016 and will re-open around March 15, 2016. If you need to access that area, you have to have a lease or have approval in writing from the lessee. Check in at the Welcome Center or Guard Shack, and they will contact Security to meet you at the Storage gate.

“Every year, I have questions about the tape around faucets at the various sites. The tape means the faucet has been winterized. You can park on that site, just take off the tape.

“The fines for pets in non-pet units and smoking in non-smoking units has gone to \$125.00. As was mentioned in the news from Front Desk, violating this rule causes not only a lot of extra work for Housekeeping, but the unit cannot be rented, until all the extra work is completed.

“I have instructed my guards to get all personnel to swipe their gate cards to find out if they work, and to prevent any damage to their vehicle.

“During the winter, we will be going through all Phases to check for repairs, and reporting these to Maintenance. We will also be replacing bad clips, signs, and posts on signs. (continued on Page 2)

Rock ‘n’ Roll Café

“We have had a great season this year, and we are working to start another great year in 2016. I would like to thank all of our customers for their continued support. We always look forward to our regulars coming by and visiting. It’s important to us that the Café is a fun place for you to spend time with your friends, and enjoy good food, without breaking the bank.

“We were fortunate to, once

again, have had a great staff of workers, who enjoyed serving you all; and who looked forward to visiting with you. We hope you have enjoyed your time with us, and we are looking forward to another great staff in 2016.

“We can’t wait for you to see our newly remodeled Café! I think you will love all the improvements.

“Have a safe and fun winter, and plan now to join us for the 2016 season.”

Barb McConnell, Manager,

Rock ‘n Roll, 816-803-6733.

Statements/Collections

“Hello and Happy New Year! Now is the time to start a calendar of important dates/times, when you are planning to be on the Park. If you are not going to be at your home address for the winter, please call and give us the address, where you want your statement mailed. We plan to mail out the statements February 1st.

“Plans for our Collection Department are to do an even more effective job of customer service. You are our priority!” Earlene Stiles, 1-800-455-2961 x4.



“The world is a looking glass and gives back to every man, the reflection of his own face.”

William Makepeace Thackeray

MAINTENANCE DEPARTMENT UPDATE

“This is an especially busy time for the Maintenance Department. We are working diligently to complete upgrades and repairs, so that when you return in the spring, our Park will shine! Here are some of the numerous projects underway or already completed:

Sand-blasting the indoor pool;

Remodeling the lower Phase II bathhouse;

Remodeling five units;

Upgrading numerous sites to 50/30/20;

Remodeling the Rock ‘n Roll Café;

Remodeling the Game Room;

On-going tree trimming and tree removal (where necessary).

“Please contact us, if we can be of assistance. Best wishes for the new year!” Woody Melcher, Park Operations Director, 417-263-1007.

TREASURE LAKE RESORT—

"WHERE VACATIONS LAST A LIFETIME"

1 Treasure Lake Drive
Branson, Missouri 65616
www.tlresort.com

Phone: 417-334-1040
Fax: 417-334-5136
Newsletter email: carol@tlresort.com



For your convenience, a list of numbers and extensions:

Lenny Ammerman, General Manager, x 259

Carol Marsh, Administrative Director/Editor, x 257

Woody Melcher, Park Operations Director, 417-263-1007

Becky Phillips, Activities Director, 417-331-2822

Teresa Hughes, Sales Director/Six-Month Storage, x 253

Tom Smith, Security Director, 417-331-6101

Wilma Fuller, Housekeeping Director, 417-263-1107

Sheri French, Administrative Assistant/Permanent Storage, x 259

Earlene Stiles, Administration/Collections, x 254

Spotlight on our Park!



Highlights at Treasure Lake

Here are a few shots of what's happening at Treasure Lake (clockwise, beginning top left: Aerial view of the entrance of the Park; our float and friends at the Veteran's Parade; Veteran's Wall with fourth completed wall; Honor Guard at Annual Meeting (October 31, 2015).

WINTER

WELCOME CENTER HOURS

Monday through Sunday, 8-4.

2016 Annual Meeting

One of the highlights of each year, here on the Park, is our Annual Meeting. This year, we will be celebrating this event at the Andy Williams Moon River Theatre, 2500 West Highway 76, on October 29th, 9:00 A.M. This will be our first time at this beautiful theatre.

As always, there will be some amazing guest performers, as well as our financial reports, lots of prizes, and tons of fun! Mark your calendar now for this special event.

"One person can make a difference, and everyone should try." JFK